

# Apple John Doe's MacBook Air

  
3 Errors

GROUP  
**Health App**

LAST USER  
**johndoe**

SERIAL NUMBER  
**C1MRW379H3QK**

PRODUCT DESCRIPTION  
**MacBook Air (13-inch, Early 2015)**

## TECH SPECS

OPERATING SYSTEM  
**OS X 10.15.4 (19E287)**

INSTALLED RAM  
**8 GB**

PRODUCT DESCRIPTION  
**MacBook Air (13-inch, Early 2015)**

SMC VERSION  
**2.27f2**

FLASH VERSION  
**32.0.0.363**

MAX OS  
**Latest macOS**

MODEL IDENTIFIER  
**MacBookAir7,2**

PROCESSOR  
**Dual-Core Intel Core i5 1.6 GHz  
( 2 core, 1 processor )**

FILEVAULT STATUS  
**Disabled**

ESTIMATED AGE  
**3 years, 10 months (2016-06-17)**

## REPORTING

LAST REPORT  
**2020-05-05 1:27 PM**

UPTIME  
**1 week, 2 days, 1 hour, 49 minutes**

FIRST REPORT  
**2019-10-25 8:48 AM**

AGENT VERSION  
**6.6.9.111**

LAST BOOT  
**2020-04-26 11:37 AM**


## EXPIRATIONS

**Backblaze - Cloud Backup**

LICENSE KEY  
**john@johndoe.com**

RENEWABLE  
**Yes**


EXPIRATION  
**Current**

 **Backblaze**  
2020-05-05 1:26 PM

Backblaze is out of date.  
Backup has not completed in 211 day(s)!  
Client Version: 6.1.0.370  
Client Status: Unknown  
License: Unlimited Storage  
License Status: Active  
Backblaze frozen state: Normal (not\_frozen)  
Last Backup: 2019-10-07 11:25:54

Online Name: johndoe-macbook-pro\_2019\_10\_07  
Login Name: john@johndoe.com  
Mount Points Watched: Boot Volume  
Max File Size: 1000000000MB  
Schedule Type: Manual  
Excluded filetypes: iso, dmg, sparseimage

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 **Disk IO Errors**  
2020-05-05 1:26 PM

[2020-05-05] No recent disk I/O errors were logged.

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 **False Mounts**  
2020-05-05 1:26 PM

No False Mounts detected.

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 **FileVault**  
2020-05-05 1:26 PM


FileVault is Off

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 **Kernel Panics**  
2020-05-05 1:26 PM

There are no panic logs to report.

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 **Laptop Battery**  
2020-05-05 1:26 PM

Design Capacity: 7150  
Max Capacity: 6500 (90% Life Remaining)

Condition: Normal  
Cycle count: 493

✔ **Local IP Address**

2020-05-05 1:26 PM

Active IP: 192.168.7.22 via DHCP on Wi-Fi (en0)

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⚠ **Malware**

2020-05-05 1:26 PM

[2020-05-05] Possible Malware Found!

Advanced Mac Cleaner:

[advancedmaccleaner\[.\]com/help/#collapse8](http://advancedmaccleaner[.]com/help/#collapse8)

Files found:

/Users/johndoe/Library/Advanced Mac Cleaner

/Users/johndoe/Library/Application Support/Advanced Mac Cleaner

/Users/johndoe/Library/Application Support/amc/

/Users/johndoe/Library/Application

Support/amc/com.pcv.hlpramcn.plist

/Users/johndoe/Library/LaunchAgents/com.pcv.hlpramcn.plist

/Users/johndoe/Library/Logs/Advanced Mac Cleaner.log

/Users/johndoe/Library/Logs/helperamc.log

/Users/johndoe/Library/Preferences/advancedmactuneup.Adva Mac-Tuneup.plist

/Users/johndoe/Library/Preferences/com.pcv.hlpramc.plist

/Users/johndoe/Library/Preferences/com.techyutils.cleaner.plis /

Users/johndoe/Library/Preferences/advancedmactun Mac-Tuneup.plist

Crossrider: <http://www.thesafemac.com/arg-bundlore/>

Files found:

/Users/johndoe/Applications/Yahoo Powered Search

Malicious components trigger malware warnings; benign supporting files will show as informational.

Always check for additional malware, and report undetected variants when possible.

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✔ **Monitoring Agent**

2020-05-05 1:26 PM

Monitoring Client version 6.6.9.111

The internal check of the EMS Health App software reports no issues.

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✔ **Network Errors** [2020-05-05] Wi-Fi (en0): 0 Send Errors, 0 Receive Errors  
2020-05-05 1:26 PM

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✔ **POST** Latest POST Diagnostics Passed at 2020/04/26 11:37 AM  
2020-05-05 1:26 PM

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✔ **RAM** BANK 0/DIMM0: 4 GB DDR3 1600 MHz  
2020-05-05 1:26 PM BANK 1/DIMM0: 4 GB DDR3 1600 MHz

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✔ **Root Capacity** [2020-05-05] 82% (410.78GB of 500.07GB) used on root  
2020-05-05 1:26 PM volume. (90% Allowed)

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✔ **SMART** [2020-05-05]  
2020-05-05 1:26 PM The following drives report no errors:  
  
Disk0: APPLE SSD SM0512G Media  
Status: Passed  
Model: APPLE SSD SM0512G

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⚠ **Time Machine** Days allowed between Time Machine Backups: 10.  
2020-05-05 11:19 AM Defined Destinations:  
Destination Name: LaCie  
Backup Path: Not Specified  
No snapshot recorded.  
  
Current Time Machine State: Not Running  
  
Back up while on battery power: False  
Notify after old backups are deleted: True  
Most recent Time Machine backup was completed to  
"LaCie" at 2019-12-13 04:12 PM  
  
WARNING: Time Machine has not completed a backup in  
143 days!

✔ **Time Machine Exclusions**

2020-05-05 1:26 PM

[2019-09-11] System and Applications: Included  
Time Machine is not excluding any custom paths.

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✔ **Volumes**

2020-05-05 1:26 PM

The Volumes plugin has not been configured for this computer.  
Volumes can be monitored for presence and capacity in the General tab of the PreferencePane.